

FileYourTaxes.com

PRESS RELEASE

Free File Alliance Participation Goes Well

February 6, 2002

FOR IMMEDIATE RELEASE

Oxnard, CA, FileYourTaxes.com, a proud member of the Free File Alliance is pleased to report that our FreeTax by FileYourTaxes.com program, which provides free tax return construction and eFiling to qualified referrals from the Free File page of the IRS.gov website, is progressing well in the first weeks of the tax season.

As a result of taxpayer requests, we have lifted our first blackout period. In the original offer, two periods of unavailability for the free offer existed. Currently, only the April 12 – 15 period of unavailability remains.

FileYourTaxes.com hopes that by being an active part in the Free File Alliance, we will develop and build healthy relationships with new and existing customers. Our goal is to have users of our service leave satisfied, having used our service, possibly to take advantage of our other services, to refer their friends and associates to us, and to visit us again for all their tax filing needs. To achieve this, the taxpayer community needs to be informed as to our FreeTax by FileYourTaxes.com offer. Below is some specific information relating to the FileYourTaxes.com Free File Alliance Offer made through FreeTax by FileYourTaxes.com. The full text of our terms and conditions pertaining to the FreeTax by FileYourTaxes.com offer to IRS.gov Free File referrals can be viewed at:

<http://www.FileYourTaxes.com/FFATerms.html>

As per our Free File the terms described on our website and provided to the IRS, to be eligible for the free offer, the taxpayer must:

- Be a resident of and residing in Arizona, Georgia, Michigan, or Wisconsin.
- Begin the tax return from the page resulting from the click through from the Free File page from the IRS.gov website, available from <http://www.IRS.gov>.
- Not begin, edit, or complete the return during the blackout days as described in the offer.

All FileYourTaxes.com customers can at their option select to construct and have eFiled state returns. The construction and eFiling of the state return is done for a fee, but is not required for the taxpayer to qualify for the free federal return construction and eFiling. Through the data entry process, the taxpayer has the option to add, remove, or change the state filing as described during the data entry process.

Taxpayers that qualify for Free return construction and eFiling may benefit from extended printing, or personalized customer service options as described below. These other optional services are available at the final phase of the tax return data entry and from the Navigation Page, the page resulting from the taxpayer logging into the System. The inclusion or non-inclusion of these options does not affect the eligibility for the free federal return construction and eFiling. These options may also be added to the return after the return has been eFiled, during the tax season. The costs of these options are listed on the Pricing Page.

Extended Printing is an option which will allow Qualified Free File Alliance Customers to print their return after the 3 week printing period has expired. As described in our Agreement with the IRS and on our Free File Terms page, Qualified Free File Alliance Customers can download or print their return for a period of 3 weeks after the date the IRS accepts their return. FileYourTaxes.com encourages all taxpayers to download, save, and print copies of their tax return immediately after their return(s) are accepted by the tax agency. If a taxpayer wishes to

download, save, or print a copy of their return after this period, extended printing must be purchased. The cost of Extended Printing is available on the Pricing Page. For more information regarding Extended Printing please refer to:

<http://www.FileYourTaxes.com/qAndAextPrinting.html>

Personalized Customer Service is an option which allows taxpayers to enter into a personal dialog with FileYourTaxes.com support staff. Most all questions regarding the tax filing process are answered on our Questions and Answers Pages available from the FileYourTaxes.com home page, or are answered by our automated systems. For example, if a tax return is rejected by the tax agency, a message to the taxpayer is provided in their account along with, in most cases, specific instructions as to how to rectify the problem and re-eFile the return from within the FileYourTaxes.com system. Additional general information regarding what it means to have a return rejected and the processes by which it must be corrected is available on the Questions and Answers Pages available from the FileYourTaxes.com home page. If the taxpayer requires additional assistance, or help understanding the processes which govern the eFile process or the FileYourTaxes.com system, and they are a Qualified Free File Alliance Customer, personalized customer service must be purchased. The cost of Personalized Customer Service is available on the Pricing Page. For more information regarding Personalized Customer Service, please refer to:

<http://www.FileYourTaxes.com/qAndAcustSupp.html>

The FileYourTaxes.com Pricing Page is available at:

<http://www.FileYourTaxes.com/Pricing.html>

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